

August 2010

54 Parkway Avenue, Markham, Ontario L3P 2G4 905-294-2233

Enabling residents to find meaning and joy in life, in a caring Christian environment



Love is to the heart
what the summer is to
the farmer's year - it
brings to harvest all
the loveliest flowers
of the soul.



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Front Door Security

Markhaven has changed the security system on its front door in order to help protect residents who are at risk of wandering. This is in response to a recent situation in which a visitor to the home inadvertently opened the door for a resident with a wander guard.

The enhanced security system means that if a resident with a wander guard bracelet is in the lobby area the sliding door into the lobby will not open, either for entrance or egress of the building until it is manually by-passed by authorized persons using a secure code.

If you are visiting the home and there is no resident with a wander guard in the vicinity and you have a pass card you can enter and exit the building normally. However, if you find the door will not open you will need to pick up the phone in the lobby or vestibule and speak to a staff who will have to come to the front entrance to enter the by-pass code.

You may have to wait, particularly at times of reduced staffing. Please do not force the door as repairs are costly.

The new security hardware will not close a door that is already open, therefore we continue to ask that you be mindful when you enter or exit the building or 1 North to ensure that you are not letting a resident with a wander guard exit the building.

A wander guard is identifiable as a bracelet with square tag.

We appreciate your understanding and patience.

Office Hours – Regular

The office will be open:
8am - 5pm -- Monday to Friday

Summer Poem

Sunshine beaming golden heat
For lots of fun outdoors;
Vacations, for a sweet retreat
To mountains, plains and shores.
Kids in constant summer motion,
Free from teacher's rule,
Head to toe in suntan lotion,
At the beach or pool.
Inflatable rafts on which to float,
Camping and fishing gear,
Rowing or sailing or waterski boat,
Tell us summer's here.
Things we can't do the rest of the year
Are summer's special treasures;
Oh summer, summer, linger long,
And give us all your pleasures!

Important Notice

Robin Drake (Administration Assistant) will be away on vacation from September 15th to October 2nd. The October invoices will be mailed the week of October 4th and you should receive your copy on or about Octo-

August



Chaplain's Corner

WHERE IS A GOD OF MEANING IN A WORLD OF CHAOS? Part 2

It is not uncommon for people to exchange ideas about what God is like. The danger in this, according to Tozer, is to entertain thoughts about God that are unworthy of him; to assume God is other than he is and to substitute a human-centered likeness for the true God. This is the sin of idolatry. It begins in the mind; and as we allow wrong thoughts about God to persist, our spiritual life is affected and our relationship to God cools down.

We may be surprised how often we think about God in human-centered ways. For example, we talk about sickness or famine as if we need to understand why it occurs. It's normal to always view sickness as a bad experience with no benefits. This is similar to the religious leaders who said to Jesus that the blind man's disability was a result of sin. Jesus surprised them when he said that it was actually for God's glory. He was looking at the sickness from God's viewpoint. If we learned to do the same, our attitude to a difficult situation could change. We change when we recognize that God knows why and we don't really need to know. And with still unanswered questions, we submit to Him.

Friends, we need to move to a new center of thinking; to make an effort to see all the various slices of life as God sees them. But to do that, we must first see God. Of course, we cannot see God literally with our eyes. Moses only saw a burning bush; not God. Isaiah saw a vision in the temple. John was caught up in the Spirit when he saw God on his throne. God is a spirit and so we cannot see him. We only see his likeness. We can only see God as he has revealed himself to be.

Tozer suggests we change the question. Instead of asking *What is God like?*, it's more correct to ask *What has God revealed about Himself to show what He is like?* Tozer explains it this way: *When we try to imagine what God is like we must of necessity use that-which-is-not God as the raw material for our minds to work on: hence whatever we visualize God to be, He is not, for we have constructed our image out of that which He has made and what He has made is not God. If we insist upon trying to imagine Him, we end with an idol, made not with hands but with thoughts; and an idol of the mind is as offensive to God as an idol of the hand.* (p. 16).

In other words, we must always remember that God is the Source, the Creator; we are the result, the creature. God is infinite; we are finite. So we can only think in human, creaturely, finite terms. The only way we can begin to think on God's level is if God reveals to us what he is like. So in one sense God takes the initiative and reveals himself only to those he chooses. And he chooses to reveal himself to the hungry, seeking heart.

Dr. Floyd Grunau—Chaplain
905.294.2233 ext 3404



Fall Fling Fundraiser



The Woman's Committee of Markham is once again planning it's annual fundraiser for Markhaven Home For Seniors and Union Villa. The "Fall Fling 2010" luncheon and fashion show takes place on Wednesday October 20th at 11:00 a.m. at the Crystal Fountain in Unionville.

To purchase tickets (\$50.00) or additional information please contact:

Janet Whiteley - (905) - 294 - 1283, jvwhiteley@sympatico.ca

Or

Marg Calver - (905) - 201 - 5863, mwcalver@gmail.com

Program Department

Entertainment

We will be having 3 entertainers this month performing for the residents at **2:30 p.m.** in the Neely Auditorium. Here are the dates to keep in mind:

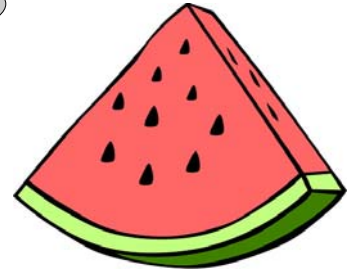
Friday August 13th, 2010 - Laurence Marks

Friday August 20th, 2010 - Performing Arts

Monday August 23rd, 2010 - Helen Stewart

Ice Cream Making & History

The program department has arranged for someone to come in to talk about the history and making of ice cream. This activity will be held at **2:30 p.m.** in the Neely Auditorium on **Monday August 9th, 2010**. Space is limited for this program so if you wish to have your family member included please contact the Director of Program Services, Hazel Moore ext. 3309.



Birthday Party

The monthly birthday party will be held on **Wednesday August 4th, 2010** at **2:30 p.m.** in the Neely Auditorium. Family and friends are welcome to join their loved one on this special day. Cake and refreshments will be served.

Family/Resident B.B.Q.

All family members are encouraged to join their loved one for the Family/Resident B.B.Q. The fun will be held in Markhaven's front parking lot from **12:00 p.m. - 2:30 p.m.** on **Saturday August 7th, 2010**. Entertainment will be provided by The Paper Moon Show. B.B.Q. lunch will be served to everyone that attends. Hope to see you there!

Baking

Follow your noses to the 2 South activity room on **Tuesday August 10th & 24th, 2010**. The baking program will begin at **2:30 p.m.** on both days. All residents are welcome to join and participate!

Management Team

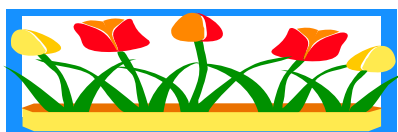
Executive Director: Noreen Kallai	ext. 3301
Director of Care: Karrie Brandt	ext. 3303
Clinical Nurse Mgr: Louise Alvarez	ext. 3302
Director of Administration: Laura Burns	ext. 3304
Director of Program Services: Hazel Moore	ext. 3309
Chaplain: Floyd Grunau	ext. 3404
Environmental/Laundry: Andy Cole	ext. 3305
Food Services: Argun Sathyaseelan	ext. 3307
Resident & Volunteer Services: Brenda Wilson	ext. 3308
Admin Assistant: Robin Drake	ext. 3333

Important Notice

Window Valance For Sale

We have a brand new window valance (never used) for sale by the family. It has brown/green tones with some black accents. It is fully lined and meets fire code. Especially nice for a gentleman! The cost including tax, freight and the rod for installation is \$339.17. If you are interested please contact

Robin at 905-201-3300



LTC Homes Act In Effect

On July 1, 2010 the Long-Term Care Homes Act and Ontario Regulation 79/10 took effect and is the legislation under which Markhaven is to operate. At the same time the Ministry of Health and Long-Term Care is developing a new inspection process, which will be initiated later this year. The Markhaven management team has been revising its policies to comply with the new legislation. The Act not only places obligations on long-term care homes, it also requires everyone to report abuse and neglect of residents. The LTC Home Act, 2007 s24 (1) states:

“A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

1. Improper or incompetent treatment or care of a resident that resulted in harm or risk of harm to a resident.
2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or risk of harm to the resident.
3. Unlawful conduct that resulted in harm or risk of harm to a resident.
4. Misuse or misappropriation of a resident's money.
5. Misuse or misappropriation of funding provided to a licensee under this Act.

The regulations define neglect and abuse, specifying the types of abuse. The Act provides protection against retaliation for reporting. A copy of the Act is available on the internet at: www.e-laws.gov.on.ca or in the Markhaven library.

A person can meet their obligation to report by contacting the Ministry of Health and Long-Term Care at:

1-866-434-0144 (7 days a week, 8:30 a.m. - 7:00 p.m.) or Director, Ministry of Health and Long-Term Care Performance Improvement and Compliance Branch 55 St. Clair Avenue West, 8th Floor, Suite 800 Toronto, ON M4V 2Y7

You can also make Markhaven staff aware of any alleged, suspected or witnessed abuse or neglect and we can report through the Ministry's Critical Incident Reporting System.

Markhaven has zero tolerance for abuse and neglect of residents. Our policy on Prevention of Resident Abuse and Neglect is posted on the Family Communications Board.